

# Terms and Conditions

DFY Travel LLC d/b/a Destinations For You Travel (“we/us”) acts as a sales and booking agent for any airline, hotel, car-rental, tour operator, cruise line, or other service provider hereinafter referred to as Supplier(s) which requires that you agree to the terms in this Agreement. DFY Travel LLC d/b/a Destinations For You Travel is not responsible for acts or omissions of the Suppliers or their failure to provide services or adhere to their own schedules.

Access to and use of the services of DFY Travel LLC and our website is subject to acceptance of these terms and conditions (“Terms and Conditions”). By accessing, using or obtaining any content, products, or services through our offices or through our website, you, the purchaser and/or traveler (“customer” and “passenger” and “you/your”, “client”) agree to be bound by these terms.

**IDENTIFICATION:** Guests are required to make reservations in the full name that is listed on his/her government document they will use for travel.

**PAYMENTS:** Unless otherwise noted during the reservation process, final payment is due prior to departure in accordance with each Supplier’s terms and conditions used to create your travel experience. We only accepts debit and credit cards as a form of payment. Accepted cards are Mastercard, Visa, Discover and American Express. A signed payment authorization is required for each payment made.

**PRICE POLICY:** Reservations are made based upon your requested occupancy levels. Should the occupancy level change after the booking is confirmed, the remaining roommate(s) agree to pay the revised rate or cancel also. Depending on the nature of the booking, the revised rate may be based on current and prevailing prices determined by the Supplier. In the event of human or computer error, DFY Travel LLC d/b/a Destinations For You Travel reserves the right to re-invoice for the correct price or service. Additionally, any requests for early arrival and extended departures outside of the contracted room block dates (February 25, 2027 - February 28, 2027) will be subject to availability and rate approval by the resort and may be non-refundable. If your reservation is impacted by date availability and a difference in contracted rates, we will communicate this information to the guest before any confirmation or charges are made for extra nights outside the room block

## **PAYMENTS**

**Deposit:** A deposit of \$250 per person is due at the time of reservation.

**Final Payment:** November 4<sup>th</sup>, 2026

**Full Payment:** All reservations can be paid in full at time of booking

**Cancellation Policy:** Once reservations have been made; cancellations will only be accepted in writing.

- Booking – 9/25: there is a \$100 per person cancellation fee if you cancel or remove a guest. However, you can reduce the number of nights in your reservation up to this date without a cancellation fee.
- 9/26 – travel date: the fee is 100% of the room total in the case of full reservation cancellation or 100% of the removed guest total.
  - If you have travel insurance, you can file a claim to get a refund based on their terms.

To submit your Cancellation Request, please submit [here](#). If you do not receive an acknowledgement within 48 hours, please call 301-467-4609 to ensure your information was received.

**Reservation Changes:** After Nov 4<sup>th</sup>, 2026, the resort will not allow the following modifications:

- Downgrading a room category
- Decreasing the number of nights in your reservation
- Removing a guest from your reservation (reducing the occupancy level in your room).

**TRAVEL INSURANCE:** To protect your investment, travel insurance with Cancel For Any Reason (CFAR) is strongly recommended. Missing a vacation is bad enough. Losing the money, you paid for your vacation is even worse. Therefore, we highly recommend Travel Insurance that helps provide coverage for Trip Cancellation, Interruption, Baggage Loss or Delay, Medical Expenses and more. We will offer protection at beginning of the booking and if not purchased again prior to your final payment date but prior to penalty start date. In both instances, you are required to sign a waiver declining coverage. Note some countries now require you to have proof of travel protection before you can legally enter their country. This will be stated in the itinerary. DFY Travel LLC d/b/a Destinations For You Travel will not be responsible for the denial of entry into a country for not fulfilling this requirement.

**REQUIRED IDENTIFICATION:** Travelers will not be permitted to depart without proper documentation. Everyone (including children) staying within my reservation and traveling must have a valid Passport to enter Mexico. Passport books are required to be valid for at least 6 months after the date of travel. It is the traveler's responsibility to verify and obtain any required identification prior to travel commencing. DFY Travel LLC d/b/a Destinations For You Travel does not assume any liability or responsibility for travelers who do not meet the requirements and are not permitted to travel. Special documentation is required for minor children traveling with or without their parents. If traveling with children, please verify before departure for any specific policies or restrictions.

**OTHER ENTRY REQUIREMENTS:** Non-U.S. citizens and resident aliens should contact their respective embassies and U.S. immigration for application regulations. **VERY IMPORTANT:** If you or any guest on your reservation have any legal issues (i.e., legal convictions, DUI/DWI, arrests, warrants, child support issues, or other extenuating circumstances) that may prevent you or them from traveling outside of the US, it's the guest's responsibility to verify their ability to obtain a US Passport and to travel outside of the US. DFY Travel LLC will not be responsible for any denied boarding or entry/re-entry into any country due to legal matters. Travel insurance often does NOT cover denied boarding or entry due to legal issues. Please consult your attorney for any answers you need.

### **TRAVELERS WITH DISABILITIES**

Trip participants requiring any form of assistance, including travelers with physical disabilities, sight or hearing impairments, are required to note this during reservation. Additionally, the tour participant must be accompanied by an individual responsible for providing those services. The hotel is not located in the United States, they're not required to be in compliance with the U.S. Americans with Disabilities Act of 1990. The Hotel has a limited number of accessible guest rooms that are available on a first-come, first-served basis. We can request an accessible room for you but it's never guaranteed.

Also, public areas and restaurants at the Hotel are wheelchair accessible, just not wheelchair friendly.

### **AIRFARE:**

Your reservation does not include airfare. You are responsible for booking your own flight. DFY Travel LLC d/b/a Destinations For You Travel is not responsible for the services and policies imposed by the airlines.

**Hotel Accommodations:** Please understand although we will make a bed type request on your behalf, bed types are subject to availability. Room selection in all cases is strictly at the discretion of the hotel's management. Hotel check-in time is generally not before 3:00 p.m. and check-out time is prior to noon. Please be sure that adequate arrangements for accommodations have been taken into consideration when a late-night flight is being used.

**PASSENGER AGREEMENT:** By submitting a deposit or payment, you formally accept DFY Travel LLC d/b/a Destinations For You Travel's Terms & Conditions as stated herein. Any violation will constitute a breach and forfeiture of all payments.

### **VOLUNTARY PARTICIPATION:**

I acknowledge that I have voluntarily applied to participate on the trip designated on this application (or a trip which I may change to) and that I have read the description of the trip as it appears in the current DFY Travel LLC d/b/a Destinations For You Travel website relating to the trip, together with all information contained in this application. I am voluntarily participating in this trip with knowledge of the hazards involved.

**RELEASE FROM LIABILITY:** DFY Travel LLC d/b/a Destinations For You Travel, LLC, its shareholders, directors, officers, employees and affiliates, (collectively "DFY Travel LLC d/b/a Destinations For You Travel", "we/us") does not own or operate any entity which is to or does provide goods or services for your trip including, for example, ownership or control over hotels or other lodging facilities, airline, vessel, bus, van or other transportation companies, local ground operators, providers or organizers of optional excursions or equipment used thereon, food service or entertainment providers, etc. All such persons and entities are independent contractors. As a result, we are not liable for any negligent or willful act or failure to act of any such person or entity, or of any other third party. Without limitation, we are not responsible for any injury, loss, or damage to person or property, death, delay or inconvenience in connection with the provision of any goods or services occasioned by or resulting from, but not limited to, acts of God, acts of government, force majeure, acts of war or civil unrest, insurrection or revolt, strikes or other labor activities, criminal or terrorist activities of any kind, or the threat thereof, overbooking or downgrading of accommodations, structural or other defective conditions in hotels or other lodging facilities, mechanical or other failure of airplanes or other means of transportation or for any failure of any transportation mechanism to arrive or depart timely or safely, dangers associated with or bites from animals, pests or insects, marine life or vegetation of any sort, dangers incident to recreational activities such as swimming, kayaking, sailing, canoeing, rafting, hiking, walking, bicycling, etc., sanitation problems, food poisoning, lack of access to or quality of medical care, difficulty in evacuation in case of a medical or other emergency, illness, epidemics or the threat thereof or for any other cause beyond the direct control of DFY Travel LLC d/b/a Destinations For You Travel. In addition, I release DFY Travel LLC d/b/a Destinations For You Travel from its own negligence and assume all risk thereof.

**ASSUMPTION OF RISK:**

I am aware that travel such as that I am undertaking involves hazardous activities, with a risk of illness, injury or death which may be caused by forces of nature, animals, insects or flora, the negligence of DFY Travel LLC, or other persons and companies known or unknown, or of willful or criminal conduct of third parties. I am aware that weather conditions may be severe, adverse and/or unpleasant. I am also aware that medical services or facilities may not be readily available or accessible during some or all the time during which I am participating on the trip. To partake of the enjoyment and excitement of this trip I am willing to accept the risks and uncertainty involved as being an integral part of my adventure. I hereby accept and assume full responsibility for all risks of illness, injury or death and of the negligence of DFY Travel LLC and agree to hold harmless and release DFY Travel LLC from claims of third-party negligence. I understand the physical requirements of the activity in which I will be participating, and I currently have no known physical, medical or mental condition which would impair my ability to participate in this tour or my safety in this activity, and I am willing to assume all risks that may be created, directly or indirectly, by any such condition. I hereby authorize DFY Travel LLC d/b/a Destinations For You Travel or my local ground handler or others to arrange for any emergency medical treatment and hospitalization as may be necessary for me because of participation in this activity without my further consent.

**BINDING ARBITRATION:**

I agree that any dispute concerning, relating or referring to this Agreement, the brochure or any other literature concerning my trip, or the trip itself, shall be resolved exclusively by binding arbitration pursuant to the Federal Arbitration Act, 9 U.S.C. §§1-16, either according to the then existing Commercial Rules of the American Arbitration Association (AAA) or pursuant to the Comprehensive Arbitration Rules & Procedures of the Judicial Arbitration and Mediation Services, Inc. (JAMS). Such proceedings will be governed by substantive (but not procedural) Maryland law and will take place in Bowie, MD. The arbitrator and not any federal, state, or local court or agency shall have exclusive authority to resolve any dispute relating to the interpretation, applicability, enforceability, conscionability, or formation of this contract, including but not limited to any claim that all or any part of this contract is void or voidable. Please understand that by agreeing to these terms and conditions, you (and we) are waiving our right to a trial by jury.

**KNOWING AND VOLUNTARY EXECUTION:**

I have carefully read these Terms and Conditions and the booking information sections of this document, and fully understand its contents. I am aware that this is a release of liability and a contract between myself and DFY Travel LLC d/b/a Destinations For You Travel and agree of my own free will. By submitting a deposit, I agree to these Travel Terms & Conditions and DFY Travel LLC d/b/a Destinations For You Travel's Release from Liability, Assumption of Risk and Binding Arbitration Clause for myself, each member of my traveling party and any minor children accompanying me.

**USE OF WEB SITE:**

WWW.DESTINATIONSFORYOUTRAVEL.COM Agreement between Customer and DFY Travel LLC d/b/a Destinations For You Travel: [www.destinationsforyoutravel.com](http://www.destinationsforyoutravel.com) is offered to you, the customer, conditioned on your acceptance without modification of the terms, conditions, and notices contained herein. Your use of [www.destinationsforyoutravel.com](http://www.destinationsforyoutravel.com) constitutes your agreement to all such terms, conditions, and notices.

**Liability Disclaimer:** The information, products, and services published on this web site may include inaccuracies or typographical errors. Changes are periodically made to the information which appears here. The content of this site is not guaranteed to be complete, accurate, or available and may be changed at any time without notice. DFY Travel LLC d/b/a Destinations For You Travel may make improvements or changes on this web site at any time. In no event shall we be liable for any direct, indirect, punitive, incidental, special, or consequential damages arising out of, or in any way connected with, the use of this web site, or for any information, products, and services obtained through this web site, or otherwise arising out of the use of this web site.

**Links to Other Web Sites:** [www.destinationsforyoutravel.com](http://www.destinationsforyoutravel.com) may contain hyperlinks to web sites operated by parties other than DFY Travel LLC d/b/a Destinations For You Travel. Such hyperlinks are provided for your reference only. DFY Travel LLC d/b/a Destinations For You Travel does not control such Web sites and is not responsible for their content.